

WESTERN GOVERNORS UNIVERSITY

Enhancing Student Support Through
Machine Learning



WESTERN GOVERNORS UNIVERSITY

2024



Affordable
Education



Personalized
Learning



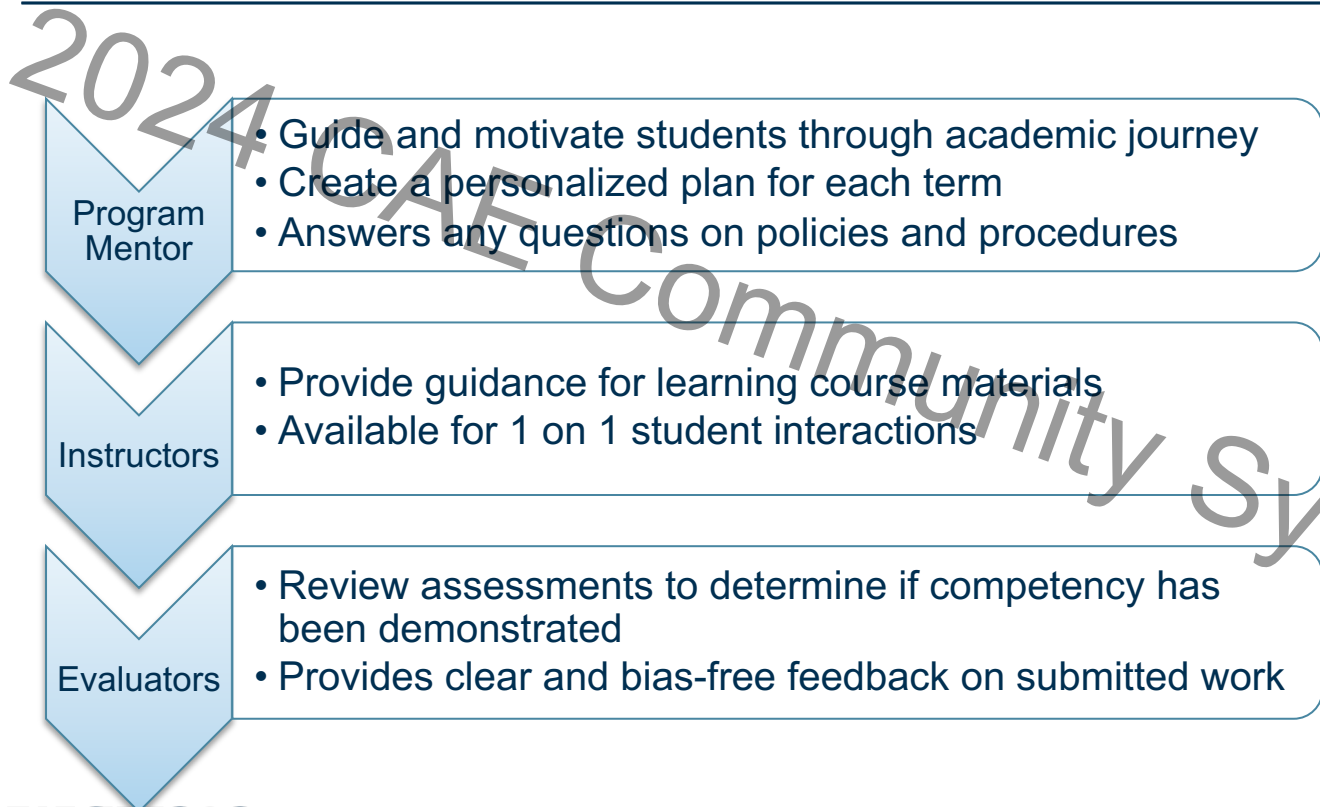
Expanded
Access



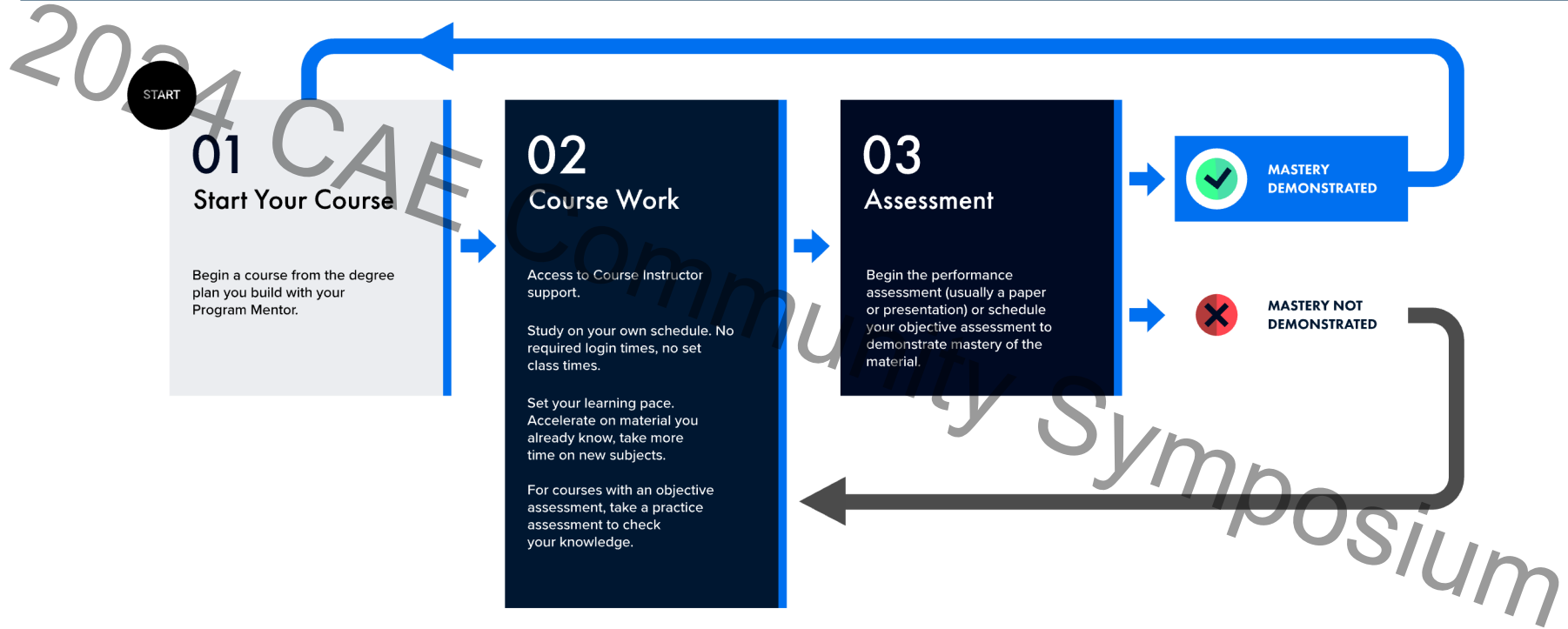
Workforce
Skills

WGU provides provides a means for individuals to learn independent of time or place and to earn competency-based degrees and other credentials.

STUDENT SUPPORT MODEL



HOW DOES CBE WORK?





THE MOMENTUM INDICATOR

2024 CAE Co-Community Symposium

“WHO NEEDS ME MOST TODAY?”

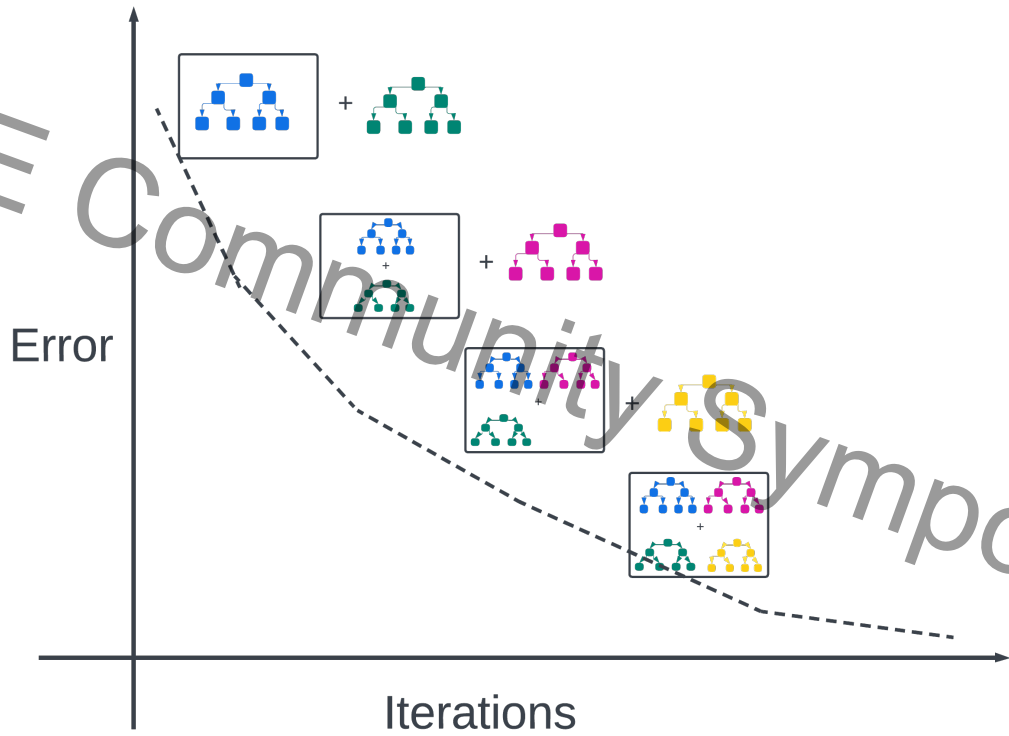


*Our mentors triage
students by today's
“needs” and reach out
accordingly.*

GRADIENT-BOOSTED TREE

2024

CAE Community Symposium



DECISION INTELLIGENCE DASHBOARD

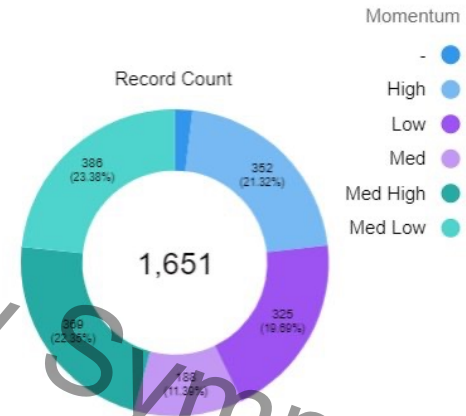
Today:

- “Who should I call now?”
- “Who has an immediate roadblock?”

As a process:

- Improved practices based on individual needs.

MSCSIA Momentum Score



[View Report \(MSCSIAAS Students MI Score\)](#)

ONE STEP CLOSER TO THEIR GOAL

2024 CAE Community Symposium





2024 CAE Community Symposium

THANK YOU