A BRAVE NEW WORLD: Cyberworld Meets Cognitive Neuroscience & Public Policy

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Evolution of the Threat

Accelerating Cyber threats forcing governments and industries to address their vulnerabilities

JAN 2010

GOOGLE

APRIL 2009

Lockheed JSF

Hackers stole intellectual

property and sought access to

JSF design and electronics

systems files hacked by China,

which later produced the J20

Gmail accounts; the attack originated from China

Increased economic and reputational impact

YAHOO!

In late 2014 Yahoo! experienced one

information stolen in what is believed

of the largest breaches in history.

to be a state-sponsored attack

with over 500 million users

- USG now openly identifying state-sponsored attacks
- Attacks moving from DDoS to destruction of assets Adversaries using Cyber as a military weapon
- U.S. federal agencies faced 31,107 cybersecurity incidents in 2018 (Source: 2018 FISMA report)
- Security breaches have increased by 67% since 2014 and 11% since 2018 (Source: Accenture)



Denial of Service attack likely by Russian activists on the Estonian government



Hack on government computer networks likely by Russian state actors ahead of troop incursion



Nation state actors from China stole data related to RSA Secure tokens targeting defense secrets and related IP. US replacement costs: \$50M-\$100M

Google



Edward Snowden leaked up to 1. million classified files from the NSA about the agency's surveillance programs

LATE 2014

YAHOO!



DDOS attackers infected the hard drives of over 30.000 computers. effectively destroying data. US government officials suggest Iranian regime was to blame



The largest breach of federal employee data in recent years. China accessed up to 22 million personnel records for espionage purposes



JUNE 2015 SAUDI ARABIA. ISRAEL

Cyber espionage attacks against critical government systems by Iranian threat actors

NOV 2014 SONY SONY PICTURES TELEVISION

Attack against several internal data centers (over 100TB of data) delayed the release of The Interview – attributed to North Korean state actors



OCT 2016 DNC HACK

> DHS and DNI name Russia responsible for hacking the Democratic National Committee to steal and disseminate over 20,000 emails



In Feb. 2020 the U.S. DOJ charged 4 Chinese Army personnel for the hack which compromised the private data of 145 millions Americans



MAY 2017

A worldwide ransomware campaign widely attributed to North Korea affects more than 200,000 computers in 150 countries

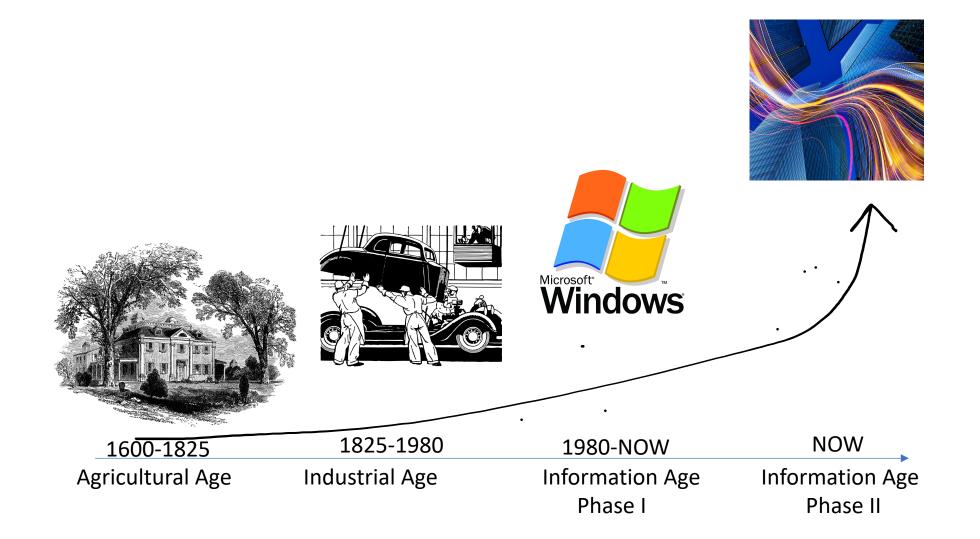




AUSTAL

Australian shipbuilder Austal suffers a ransomware attack with company data, including some unclassified ship designs; many news reports suggest Iran was behind the attack

Humanity's Progression: Where We've Been and Where We're Going



The History of Cyber Conflict

Stages	Realization	Takeoff	Militarization
Timeframe	1980	1998–2003	2003-present
Dynamics	Attackers have advantage over defenders	Attackers have advantage over defenders	Attackers have advantage over defenders
Who Has Capabilities?	United States and few other superpowers	United States and Russia with many small actors	United States, Russia, China, and many more actors with substantial capabilities
Adversaries	Hackers	Hacktivists, patriot hackers, viruses, and worms	Neo-Hacktivists, espionage agents, malware, national militaries, spies, and their proxies, hacktivists
Major Incidents	Cuckoos Egg (1986), Morris Worm (1988), Dutch Hackers (1991), Rome Labs (1994), Citibank (1994)	Eligible Receiver, Solar Sunrise, Moonlight Maze, Allied Force, Chinese Patriot Hackers	Titan Rain, Estonia, Georgia, Buckshot Yankee Stuxnet
US Doctrine	Information warfare	Information operations	Cyber warfare

Jason Healey, ed. A Fierce Domain: Conflict in Cyberspace, 1986 to 2012 (Vienna, VA: Cyber Conflict Studies Association, 2013).

Cyber warfare and Cyber terrorism

- **Cyber warfare** involves the actions by hostile foreign and domestic actors to attack and attempt to damage computers or information networks through computer viruses, social media, or voter suppression in order to disrupt and delegitimize the political system of an other country.
- Cyberterrorism is something done by a person or a group of hackers to inflict fear upon the victims (i.e., stealing credit cards to influence actions of a major financial corporation) or demand ransom, or steal personal identity of individuals, etc.
- Worldwide spending on **cybersecurity** will reach at least \$137 billion by the end of 2022.

Four Types of Attack

• Malware

• Software specially designed to disrupt, damage, or gain unauthorized access to a computer and network system (local, regional, and federal governments PLUS private sector).

Ransomware

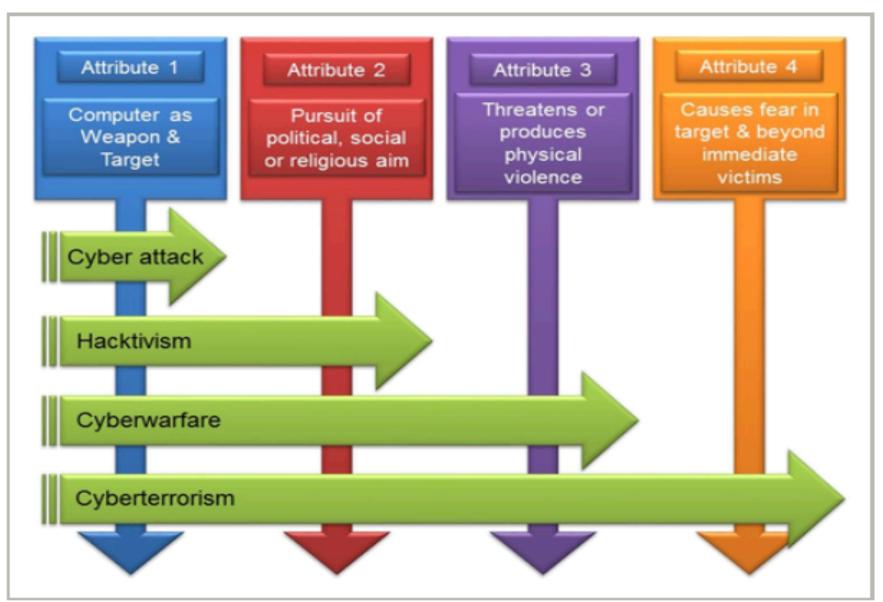
• Is a type a malicious software designed to block access to a computer system until money is paid (i.e., Tillamook County in Oregon, the cities of Atlanta, Baltimore, Dallas, Denver, Sacramento, San Diego, and San Francisco have recently been attacked. Other cities, as well as states and localities, are similarly vulnerable.

Social Engineering

- 1. the use of centralized planning in an attempt to manage social change and regulate the future development and behavior of a society. "the country's unique blend of open economics, authoritarian politics, and social engineering"
- 2. (in the context of information security) the use of deception to manipulate individuals into divulging confidential
 or personal information that may be used for fraudulent purposes. "people with an online account should watch for
 phishing attacks and other forms of social engineering"

• Phishing

 the fraudulent practice of sending emails purporting to be from reputable companies in order to induce individuals to reveal personal information, such as passwords and credit card numbers (phishing, vishing [phone calls], fake websites)



Nicholas Ayres, Leandros A. Maglaras, "Cyberterrorism targeting the general public through social Media," 11 July 2016 | <u>https://doi.org/10.1002/sec.1568</u>.

Hacker Threat Capabilities

Mathematical model of hacker behavior

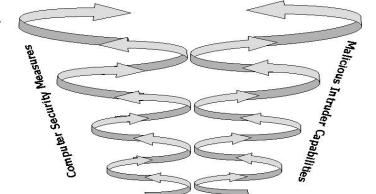
 $M = f [P(v) - (c_1 + c_2)]$

where:

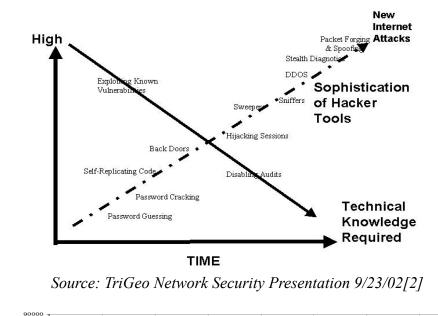
M = Hacker motivation P = the probability of not failing to intrude v = the value of success to the hacker c_1 = the cost to the hacker c_2 = the consequences to the hacker

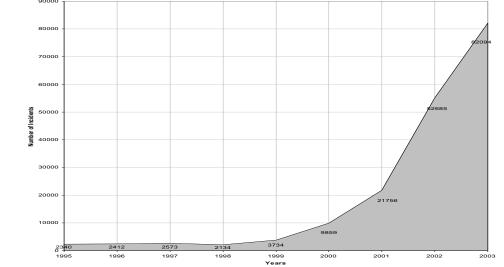
Source: H.R. Varian, School of Information Management at UC Berkeley.





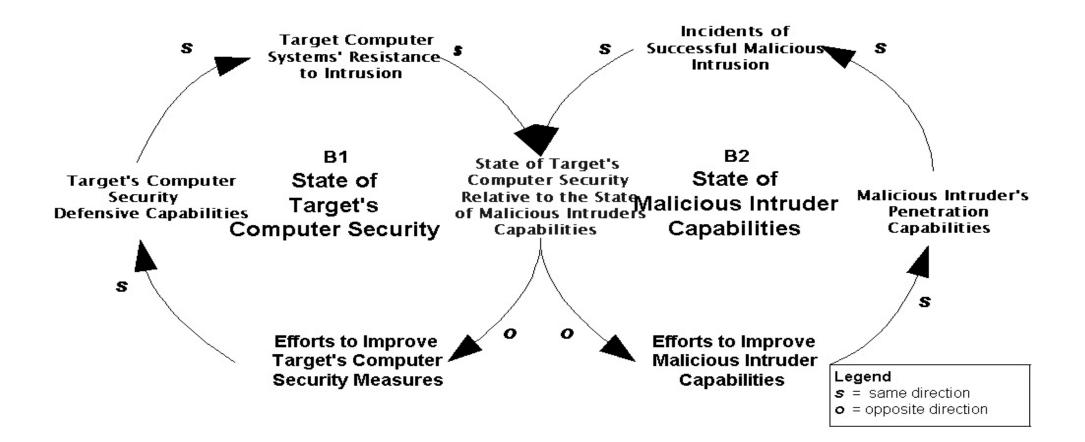
and





Proceedings of the 2006 Symposium 39th Hawaii International Conference on System Sciences The Hyett Regency, Kauai, HI January 2006

Hackers' Arms Race Escalation Cycle

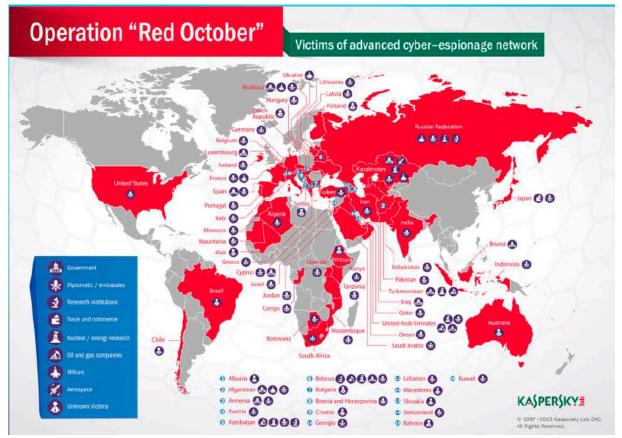


5G expands cyber risks in 5 ways

- 1. The network has moved away from centralized, hardware-based switching to distributed, softwaredefined digital routing. This prevents the potential for chokepoint inspection and control.
- 2. 5G further complicates its cyber vulnerability by virtualizing in software higher level network functions formerly performed by physical appliances
- 3. Even if it were possible to lock down the software vulnerabilities within the network, the network is also being managed by software—often early generation artificial intelligence—that itself can be vulnerable.
 - An attacker that gains control of the software managing the networks can also control the network.
- 4. The dramatic expansion of bandwidth that makes 5G possible creates additional avenues of attack.
- 5. Vulnerability created by attaching billions of hackable smart devices (actually, little computers) to the network colloquially referred to as IoT.
 - In July 2019 for instance, Microsoft reported that <u>Russian hackers had penetrated run-of-the-mill IoT devices to gain access to networks</u>. From there, hackers discovered further insecure IoT devices into which they could plant exploitation software.
- (source: Tom Wheeler and David Simpson, "Why 5G requires new approaches to cybersecurity Racing to protect the most important network of the 21st century" Brookings, Tuesday, September 3, 2019.)

Red October (Eugene Kaspersky, co-founder of Kaspersky)

- WHEN? First discovered in October 2012 (hence the name), however the malware had been operating undetected since at least 2007.
- In October 2012, Kaspersky Lab's Global Research & Analysis Team initiated a new threat research after a series of attacks against computer networks of various international diplomatic service agencies. A large scale cyber-espionage network was revealed and analyzed during the investigation, which we called "Red October" (after famous novel "The Hunt For The Red October").





Vladimir Putin's Russia was perhaps first among major powers to deploy techniques of full-spectrum, state-sponsored disinformation for the digital age—the intentional spread of inaccurate information designed to influence societies.

- 1. Disruption
- 2. Distortion
- 3. Deterioration
- 4. Create mistrust of governments

DISMANTLE DEMOCRACIES FROM WITHIN

SECOND: frontal attacks (Estonia, NATO, Georgia, Crimea, Ukraine)

Signals Intelligence Collection Unit 26165 Viktor Netyshko, Commander **Operations Head Development and** of Department Support Division Maj. Antonov Head of Department Lt. Col. Morgachev **Dmitry Badin** Lt. Capt. Nikolay Assistant Head Kozachek of Department Ivan Yermakov **Pavel Yershov** 2nd Lt. Artem Sr. Lt. Aleksey Malyshev Lukashev **APT28**



GRU/GU Units and Staff Involved in

2016 Election Interference

Information Operations Unit 74455 Col. Aleksandr Osadchuk

Aleksey Potemkin Supervisor Information Infrastructure Anatoliy Kovalev State Election Organization Hacking

Russia's cyberwar doctrine

- Russian officials are convinced that Moscow is locked in an ongoing, existential struggle with internal and external forces that are seeking to challenge its security in the information realm.
- The internet, and the free flow of information it engenders, is viewed as both a threat and an opportunity in this regard.
- Russian military theorists generally do not use the terms cyber or cyberwarfare.
- Instead, they conceptualize cyber operations within the broader framework of information warfare, a holistic concept that includes computer network operations, electronic warfare, psychological operations, and information operations.
- SUMMARY: Russia's approach is very flexible and adaptable.

Russia's Information Warfare Doctrine

- The use of the term information warfare in American public discourse to describe Russia's interference in the internal political affairs of other countries is problematic.
- This is in part due to the operationalization of information warfare in the United States, which is bound by the confines of legal and cultural barriers.
- Russia not only faces fewer legal and cultural barriers to influence at the operational and strategic level during both war and peace, but it also has philosophically different approaches and goals while operating in the information environment.

A Holistic Doctrine

- The Russian approach is holistic. It aims to not only affect the target state and its armed forces but also to achieve desired effects in the mind of target populations' perceptions and decision-making processes that favor Russia's interests and goals.
- This is a two-pronged approach that seeks to affect both the physical and the cognitive dimensions of the information environment.
 - At the physical level, what the Russians call the digital-technological level, they seek to disrupt and compromise the physical dimension of the information environment by penetrating, manipulating, and destroying information networks and command and control systems.
 - At the cognitive level, the Russians have already demonstrated the ability to integrate actions in the physical dimension of operations in the information environment with actions intended to affect perceptions and decision-making processes; in other words, they are achieving effects in the cognitive dimension.

The Russian view

• Aleksander Dvornikov, commander of Russia's Southern Military District, points out:

"Now states achieve their geopolitical goals through the application of complex non-military measures, which often are more effective than the military ones. The main goal of these measures is not the physical destruction of the enemy but the complete submission of his will."

Aleksandr Dvornikov, "Штабы для новых войн," Военно-промышленный курьер, 23 July 2018. Russian publication *Military-Industrial Courier*

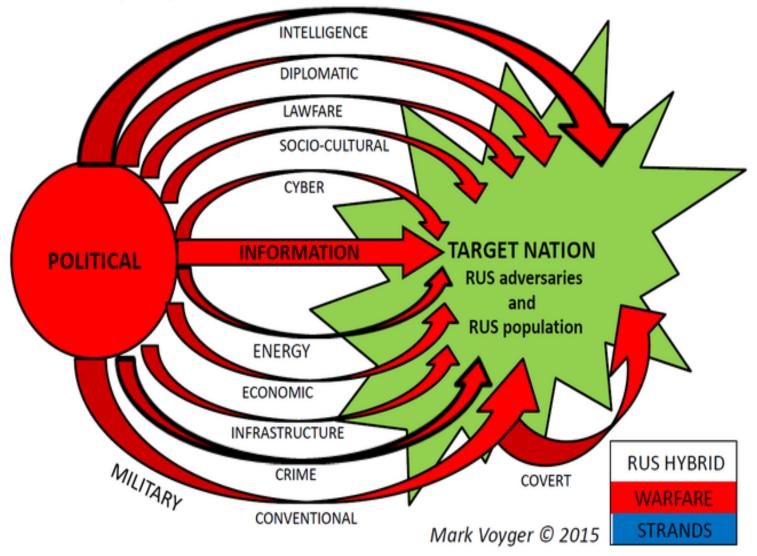
• He goes on to argue that without information operations, Russia would not have succeeded in many operations in Syria.

A Holistic Paradigm

Mark Voyger, former special advisor to retired Lieutenant-General Ben Hodges, former Commanding General of US Army Europe.

(https://news.postimees.ee/4505 726/mark-voyger-russian-hybridwarfare-can-still-bring-surprisesin-the-future)

RUS Hybrid Warfare 'Hydra': Deployable abroad and inside Russia



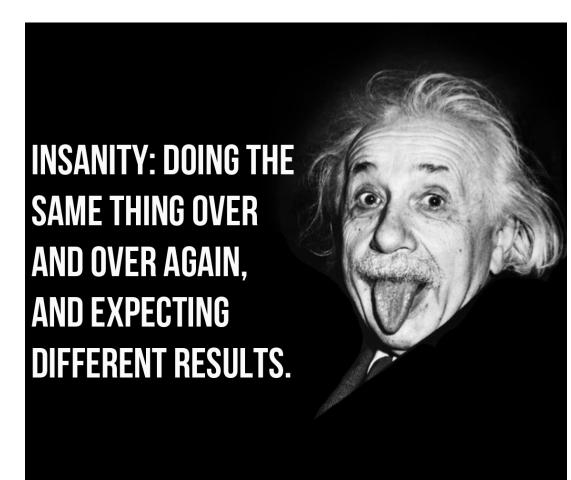
Disinformation Attacks on Democracies

- Disinformation and democracies (Brazil, Chile, Columbia, Mexico, EU, UK, USA)
- Governments, tech and social media companies, International Organizations
- US Cybercommand
- The 2019 National Defense Authorization Act (NDAA) added significant (albeit second-order) provisions defining the importance of countering disinformation for US national security
- Major threat is Russia. Other state actors such as China, Iran, and North Korea and nonstate actors with a higher tolerance for risk, will adapt the disinformation toolkit to undermine democracies or are already doing so.

PROBLEM #1: A Severe Shortage of Cybersecurity Professionals

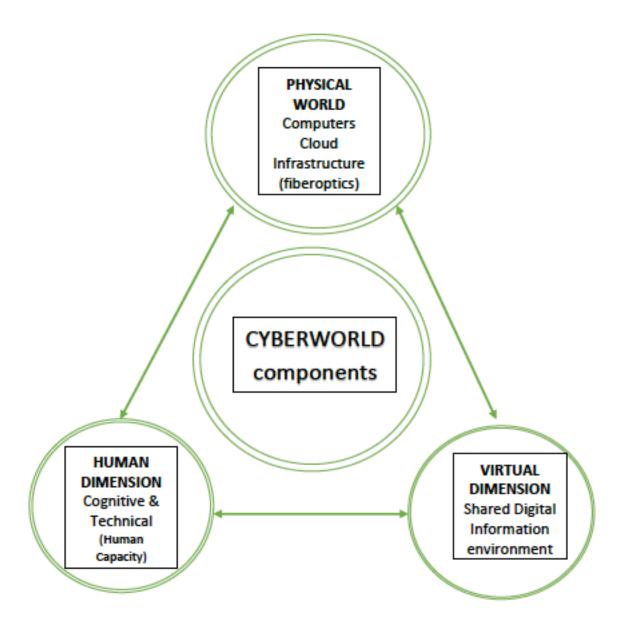
- The cybercrime epidemic has escalated rapidly in recent years, while companies and governments have struggled to hire enough qualified professionals to safeguard against the growing threat.
- This trend is expected to continue into 2020 and beyond, with some estimates indicating that there are some 1 million unfilled positions worldwide (potentially rising to 3.5 million by 2021).

Problem #2: Definition of Insanity



Changing US Gov. Cybersecurity Preparedness Model

- Revise the Education and workforce training
- Address decline in Higher Ed Gov Private Sector Partnership (similar to the Manhattan Project and beyond)
- Address what-if scenarios for 5, 10, years in the future.



U.S. CYBERWAR DEFENSES



 Department of Defense (specifically the U.S. Cyber Command) – defends military assets against cyber threats and maintains offensive capabilities
 Department of Homeland Security – defends civil and commercial assets against cyber threats, including critical infrastructure systems

United States Computer Emergency Response Teams (US-CERT) – defends the United States' Internet infrastructure against cyber threats along with coordinating responses to cyber attacks

In the years to come, cyber warfare will likely become as common as traditional warfare, leading many to believe a new branch of military dedicated to cyber warfare will emerge.





Vulnerability identification

- Networks
 - Poor physical security, management, port security, Firewall, anomaly detection

Configuration

Poor account management, passwords, patch management, ineffective detection programs

Platforms

 Lack of system update, insecure applications, untested third-party applications, patch management

• Public Policy (Domestic and National Security)

- Inexperience personnel, inadequate security awareness, insufficient training for social engineering recognition, physical security, weak access control, outdated policies
- Workforce training above and beyond IT (Engineering and Computer Science)

The *soft-underbelly* of the United States: Local and Regional Governments

- Cyber attack through local and regional governments, NGOs (that work with local and regional authorities, USPS, and power grids).
- The enemy can enter the national cyber network through the BACKDOOR.
- Made much easier to attack through **5G technology**.

PROBLEM #3: Future Workforce Training and R&D

- Definitional Problem what is cybersecurity?
- Do we need an International Cyberspace Treaty (International Regime) legal experts?
- Revise the Preparedness Model
- The Levels of Analysis Problem
- Public-Private Partnership

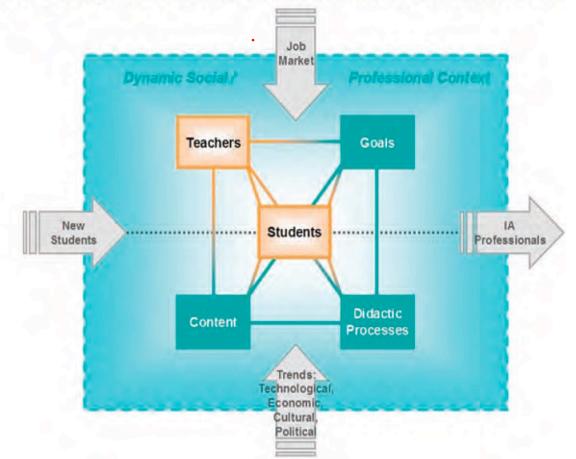
Cybersecurity: A new Perspective

- How would you define cybersecurity in order to address both security and defense?
- C (f) = P + I + Hc + M + T
- Where;
- P= Policy,
- I = Policy implementation,
- Hc = Human capacity, *cognitive DM capacity leads to perceptions and misperceptions*
- M = Management, and,
- T = Technology
- This is where the challenge lies: between public policy, technology and collaborative governance.

Education Remedy

- Russian Remedy
 Goal. Cheslavik (Numbers Person)
- Proposed Response CIAC UW + PSU
- A Bridge Between Technology/CS and Public Policy
- Goal: Tech + Cultural, socioeconomic-political and Language Awareness (Holistic person)

KBP Pedagogical Model for IA Curriculum Development



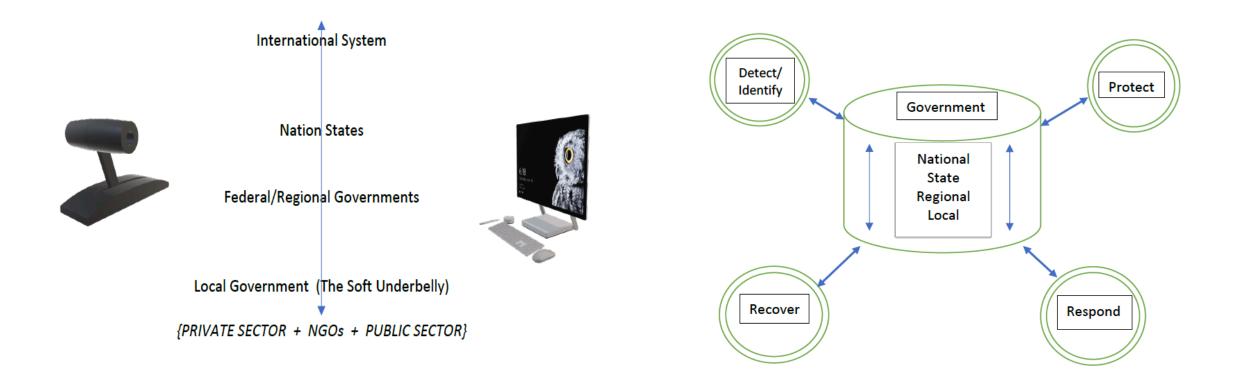
SYSTEMS THINKING CONTEXT

Attribute	Agricultural Age	Industrial Age	Information Age
Wealth	Land	Capital	Knowledge
Advancement	Conquest	Invention	Paradigm Shifts
Time	Sun/Seasons	Factory Whistle	Time Zones
Workplace	Farm	Capital equipment	Networks
Organization Structure	Family	Corporation	Collaborations
Tools	Plow	Machines	Computers
Problem-solving	Self	Delegation	Integration
Knowledge	Generalized	Specialized	Interdisciplinary
Learning	Self-taught	Classroom	Online

Inspired by Covey 1989

The Levels of Analysis Challenge: Horizontal and Vertical Integration

- Local to Systemic levels of analysis & training of new workforce
- Public-Private partnership (lateral partnership of key stakeholders).
 - Educational institutions, private companies, government, and citizens.
- Multi-tools training including languages, cultures, history, law, politics, and methodologies.



Where PSU's CAE-R and future CAE-CDE Fit?

- A Comprehensive and Collaborative Research and Education between Colleges: An interdisciplinary Approach to Cybersecurity
 - The Hatfield School of Government public policy, legal challenges, local/regional/state governance, national security.
 - The Toulan School Urban Planning & Studies, Population Studies
 - College of Engineering cloud research, computer science, engineering and technology management, smart cities.
 - School of Business Administration Block chain and privacy, Language, culture, and history.
 - College of Liberal Arts and Sciences culture, history, language.
 - PSU-UW
 - PNNL-UW-PSU
 - Horizontal and Vertical integration of analysis (local to global AND public-private) A Systemic Conceptualization of the Problem.

Disrupting the Hackers' Arms Race System: Inserting the Human

Technology TOOLS

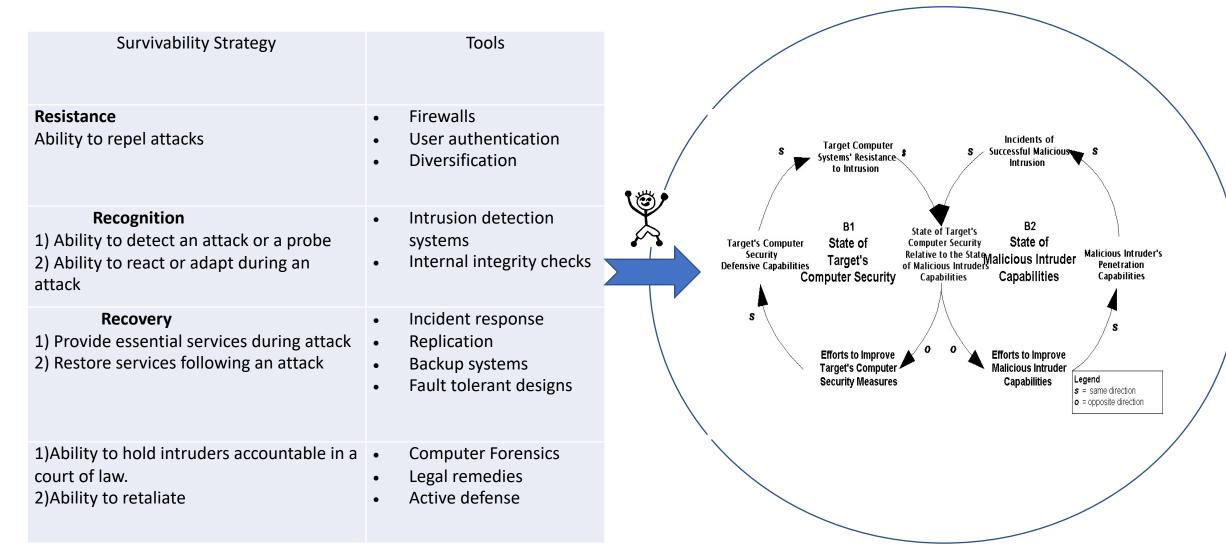
Survivability Strategy Resistance Ability to repel attacks	 Tools Firewalls User authentication Diversification 	Target Computer Systems' Resistance to Intrusion B1 Target's Computer State of Target's State of	
 Recognition 1) Ability to detect an attack or a probe 2) Ability to react or adapt during an attack 	 Intrusion detection systems Internal integrity checks 	Security Target's Relative to the State Malicious Intruder Penetration Computer Security Capabilities Capabilities Capabilities S	
Recovery 1) Provide essential services during attack 2) Restore services following an attack	 Incident response Replication Backup systems Fault tolerant designs 	Efforts to Improve Target's Computer Security Measures Efforts to Improve Malicious Intruder Capabilities Efforts to Improve Malicious Intruder Capabilities Security Measures Efforts to Improve Malicious Intruder Capabilities	

Adding the Human Factor: Cognitive Neuroscience Meets The Cyberworld



"Cybersecurity is intimately bound up with non-cyber!" (Matt Bishop, UC Davis)

Adding the Human



Thank You for Listening any Questions?

